# Goose Creek Police Department 2024 Annual Report







Submitted by:

LJ Roscoe

Chief of Police

#### Agency Mission Statement

The mission of the Goose Creek Police Department is to create and maintain a safe city by reducing and deterring crime, ensuring the safety of our residents and visitors by building trust through partnerships with our community.

#### Agency Vision Statement

The Goose Creek Police Department will strive to represent itself as law enforcement's benchmark for excellence, while exemplifying leadership, professionalism, community policing and aggressive crime fighting.

#### **Department Staffing**

The police department was authorized 91 sworn officers and 35 full-time civilians during 2024 as follows:

Chief Executive Officer

01 – Chief of Police

#### Upper Management

- 01 Field Services Division Commander (Captain)
- 01 Support Services Commander (Captain)
- 01 Administrative Services Division Commander (Captain)

Middle Management and First Line Supervisors (18):

- 04 Uniformed Patrol Unit Commanders (Lieutenants)
- 01 Strategically Assigned Officer Unit Commander (Lieutenant)
- 01 Traffic Unit Commander (Lieutenant)
- 01 Criminal Investigations Unit Commander (Lieutenant)
- 01 Training Unit Commander (Lieutenant)
- 01 School Resource Officer (SRO) Unit Commander (Lieutenant)
- 01 Internal Affairs Unit Commander/Investigator/Polygraph Examiner (Lieutenant)
- 04 Uniformed Patrol Unit Supervisors (Sergeants)
- 01 Strategically Assigned Officer (SAO) Unit Supervisor (Sergeant)
- 01 Traffic Unit Supervisor (Sergeant)

- 01 Criminal Investigations Unit Supervisor (Sergeant)
- 01 Internal Affairs Unit Supervisor (Sergeant)

# Patrol Officers (45):

- 04 Uniformed Patrol Unit Corporals
- 01 Traffic Unit Corporal
- 01 Training Unit Corporal
- 24 Uniformed Patrol Officers
- 08 Traffic Team Officers (4-traffic officers are grant funded)
- 07 Strategically Assigned Officers

# Special Services Officers (15):

- 01-School Resource Corporal
- 11 School Resource Officers (SROs)
- 01 Community Oriented Policing Services Corporal
- 01 Community Oriented Policing Services Officer
- 01- Court Security Officer

Investigative Personnel (9):

- 01 Investigative Corporal
- 08 Investigators

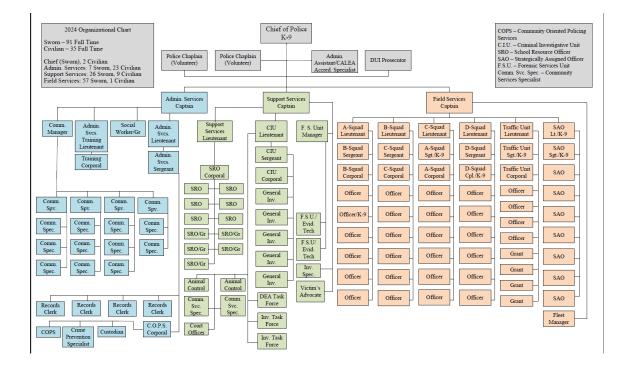
# Civilian Support Staff (35):

- 01 Communications Manager
- 01 Forensic Services Manager
- 04 Lead Communications Specialists
- 11 Communications Specialists
- 02 Community Service Specialists

- 04 Records Clerks
- 01 Administrative Assistant/CALEA Accreditation Specialist
- 01 Investigative Specialist
- 02 Animal Control Officers
- 01 Custodian
- 01 Crime Prevention Specialist
- 02 Forensic Services Unit
- 01 Victim Advocate
- 01 DUI Prosecutor/Attorney
- 01 Police Assisted Social Worker
- 01- Fleet Manager

Volunteer Employees (1):

01 - Police Chaplain





LJ Roscoe Chief of Police



Captain Tom Hill Support Services Division Commander

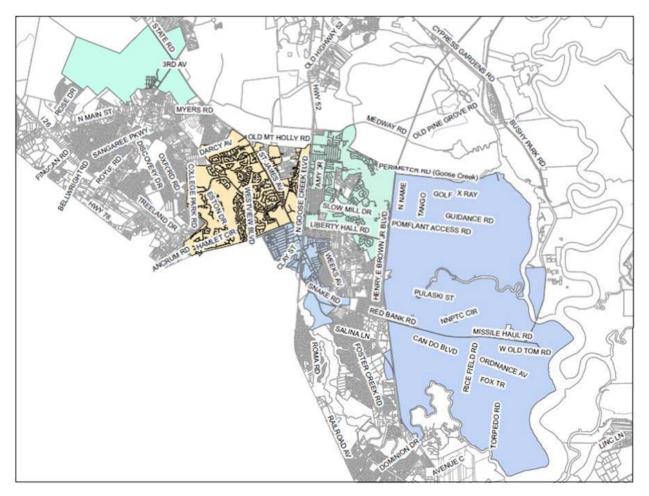


Captain James Emerson Administrative Services Division Commander



Captain Brian Hornor Field Services Division Commander

# **Jurisdiction and Service Population**

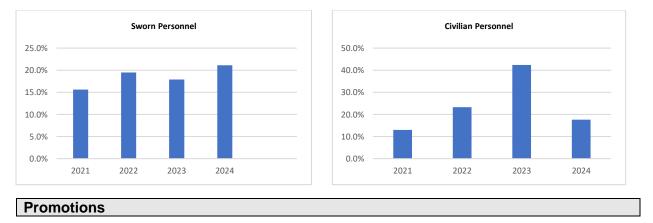


# 50,248

With a 2024 population of 50,248, it is the 8th largest city in South Carolina. Goose Creek is currently growing at a rate of 2.03% annually and its population has increased by 8.64% since the most recent census, which recorded a population of 46,250 in 2020.

### Personnel Turnover

The police department experienced a 21.1% turnover of sworn personnel and a 17.6% turnover of civilian personnel in 2024. Four previous years and numbers are included below for reference.



<ul> <li>Promoted to Sergeant</li> <li>Promoted to Sergeant</li> <li>Promoted to Corporal</li> <li>Promoted to Corporal</li> <li>Promoted to Corporal</li> <li>Promoted to Corporal</li> </ul>	D. Rumph K. Collins C. Dowling S. Midgett T. Loponte B. Vega	04/29/2024 10/11/2024 05/13/2024 06/24/2024 10/14/2024 11/11/2024
Promoted to Corporal	B. Vega	11/11/2024

# **Points of Interest**

- January 2024- Our K-9 teams participated in Leashes and Beaches a K-9 Skills Competition hosted by the North Myrtle Beach Police Department. This competition was a first for all our teams and they represented our city well.
- February 2024- Our COPS Unit, Our SROs and a few department volunteers teamed up to participate in the Happy Hearts Valentine's Day event at our local elementary schools. Together they handed out over 1000 valentines to children as the entered their schools.
- March 2024- Chief Roscoe, members of our K-9 Team and Investigator Erickson, attended the 16th Annual K-9 Down Memorial Service. This is the only International K-9 Memorial Service in the world that honors fallen working dogs. Each year the handler of the fallen dog is invited to come to have their dog honored. Both Retired GCPD K-9 Cody (2015) and Retired GCPD K-9 Kron (2023) were honored at this year's memorial. Chief Roscoe carried the K-9 down flag that leads the missing dog formation at the beginning of the ceremony, prior to the end of watch call for each dog.

In addition to our dogs, two other low country dogs, K-9 Hector from Charleston Aviation Authority, was honored with Chief Roscoe accepting in their absence, and K-9 Bostic from Charleston County Sheriff's Office with Inv. Jones accepting in their absence.

The job these K-9s do daily is invaluable to all the communities they serve. We are thankful for the vision and effort Holly Cripps and her organization WRTP put forth every year to make this event such a success.

- April 2024- We partnered with the Kennedy Center and Wakeup Carolina to bring NARCAN education to the area. We hosted the first of our monthly Narcan trainings taught by our Police Assisted Social Worker Danielle Shelton. This program is free to anyone that signs up and happens once a month.
- May 2024- On National Rescue Dog Day, we introduced the world to our very own rescue pup K-9 Creeker! Creeker a purebred German Shepard is in training to become the city's first bomb/explosives dog. She was rescued from the Berkely County Animal Center after being found abandoned by Animal Control. With Chief as her handler, she joined K-9 Goose and together they complete our only K-9 trio.
- June 2024- The Goose Creek Police Department held our 6<sup>th</sup> annual Hot Pursuit 5K. All proceeds from the Hot Pursuit 5K go to fund the Shop with a Badge event and Operation Christmas Joy.
- July 2024- School Resource Officer K. Baldwin was presented with the Berkeley County School Resource Officer of the year award by the Berkely County School District.
- August 2024– Our COPS and K-9 Units participated in the recreation department's Kids Fest. Our COPS unit gave out pencils, provided community information and of course love from therapy K-9 Gander. Our K-9 team was on hand to provide a a demonstration of what our teams do and of course some pets for the pups.
- September 2024– Our COPS unit hosted National Night Out. Due to some severe weather and flooding this event which is normally held in August was pushed back to September. We had a fantastic night with hotdogs, games, demonstrations from our teams and community engagement.
- October 2024- With 30 decorated trunks and close to 3000 hot dogs grilled by the Chief herself, the department hosted our annual Trunk or Treat.
- November 2024– Goose Creek Police Department along with other area agencies partnered with Chick Fil A for Cops on the Coop. Our COPS unit and other department volunteers raise money for the Special Olympics. While we beat our own personal record for donations, we came in second in the low country behind Mt. Pleasant with donations.
- December 2024- We had our Shop with a Badge event. This year we were able to shop with approximately 63 children from the immediate Goose Creek area, with each child receiving \$250.00 budget. We thank our locally owned McDonald's for again supporting us and this event by providing breakfast for all the children, officers and volunteers as well as providing monetary donations. Their staff is the absolute greatest and we thank

them all for assisting us each year. Our officers, and especially our Chief, love this event and look forward to it each year. Remember that this event is made possible by our Hot Pursuit 5k which is held each June. We thank everyone that participates in the 5k and everyone that assists with Shop with a Badge. Goose Creek is by far the best City in the State.

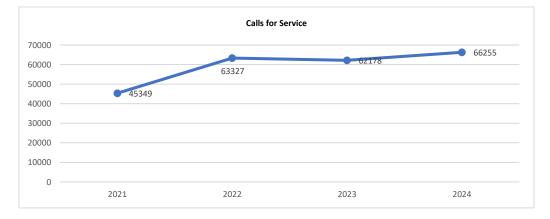
# **Field Services Division**

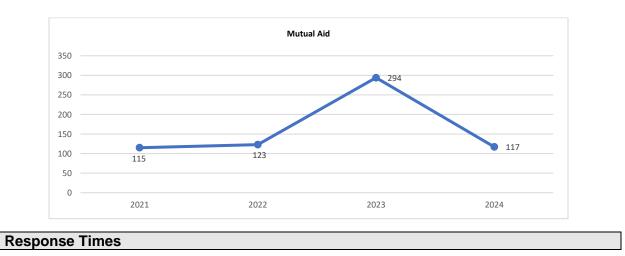
### Staffing and Service Delivery

The Field Services Division is led by a captain, six lieutenants, six sergeants, five corporals and allocated forty-two officers. Twenty-four-hour coverage of the city is provided by twelve-hour overlapping shifts.

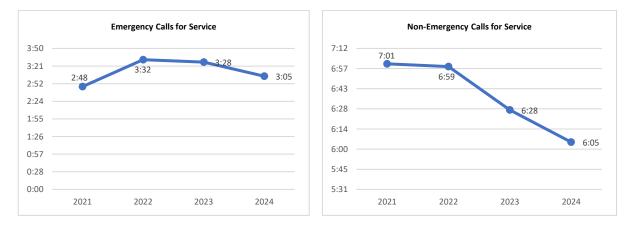
#### **Calls for Service**

The Field Services Division answered the majority of the agency's 66,255 calls for service in 2024 (6.34%). Of the total calls for service, 117 (- 86.13%) were calls from the Berkeley County Sheriff's Office requesting mutual aid assistance to incidents in their jurisdiction where they had not yet arrived on scene or could not respond due to personnel shortages. Previous years included for reference.



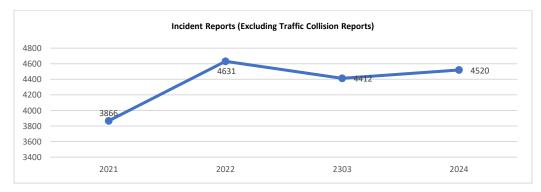


Response times for 2024 were six minutes, five seconds for non-emergency calls for service and three minutes, five seconds for emergency calls for service. Three previous years' numbers are included below for reference:



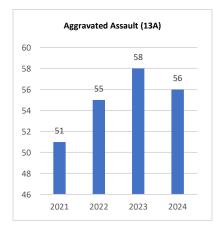
# **Crime Reporting and Enforcement**

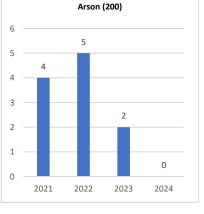
The Field Services Division wrote the majority of the department's 6344 total reports in 2024. Of these reports 4,520 (+2.41%) incident reports were related to criminal and/or non-criminal incidents (excluding traffic collisions). Three previous years' numbers are included for reference.

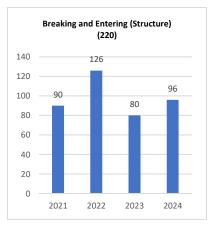


Part 1 crimes include eight individual crimes chosen by the FBI Uniform Crime Reporting (UCR) regulations. These crimes are chosen because they are serious crimes, they occur with regularity in all areas of the country, and they are likely to be reported to the police. Part 1 crimes are used to compare crime relatively between jurisdictions based on ratios per 1,000 residents.

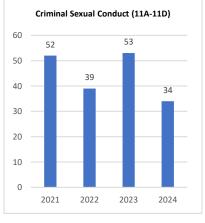
The following are the Part 1 Offenses (to include the UCR Code), with three previous year's numbers for comparison.







# -3.50% from 2023



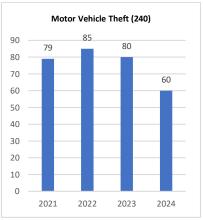
-43.67% from 2023

-200% from 2023

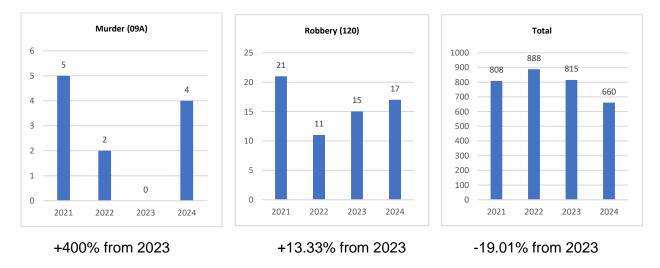


-29.13% from 2023

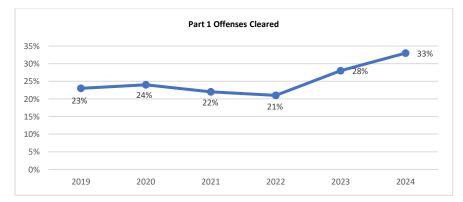
# +18.18% from 2023



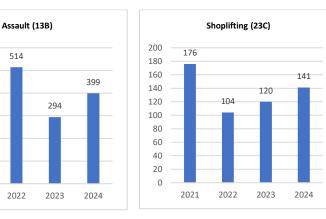
# -28.57% from 2023

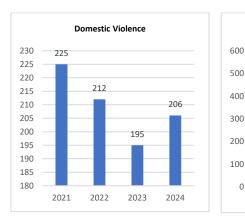


Cases can be cleared in multiple ways. The closure statuses approved for Uniform Crime Report standards are: Cleared by arrest; Prosecution Declined; Occasionally there are circumstances beyond the control of law enforcement that exist once the offender is identified and located such as the offender's death; Victims who refuse to cooperate; Extradition from another state being denied; and certain cases involving juveniles.



Also included in the total reports written are the following 2024 offenses with three previous years' numbers included for reference:





600

400

300

200

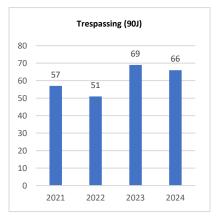
100

0

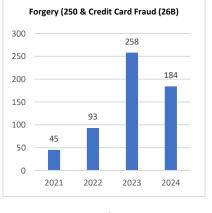
299

2021

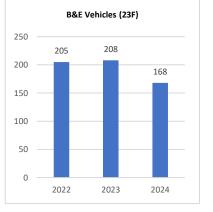




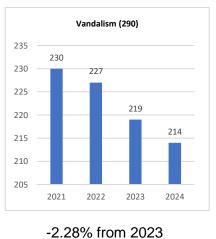
-4.54% from 2023



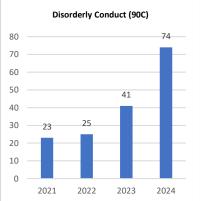
-28.68% from 2023



# -19.23% from 2023

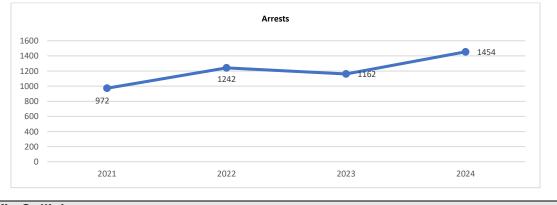


#### +35.71% from 2023 +17.50% from 2023



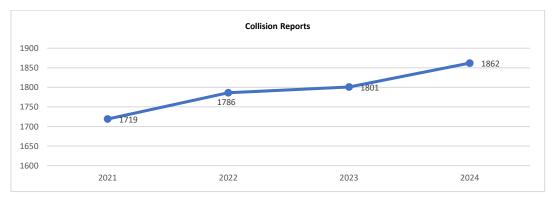
+80.48% from 2023

The Field Services Division made the majority of the department's 1,454 (+25.12% from 2023) arrests in 2024. Three Previous years' numbers are included below for reference:

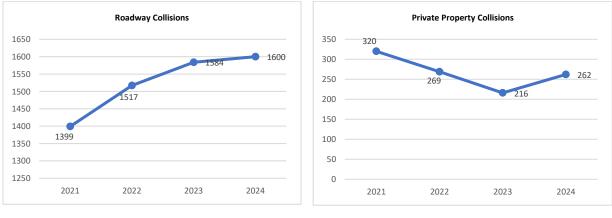


# **Traffic Collisions**

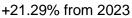
There were 1,862 (+3.38% from 2023) traffic collisions investigated during calendar year 2024. Three previous years' numbers are included below for reference.

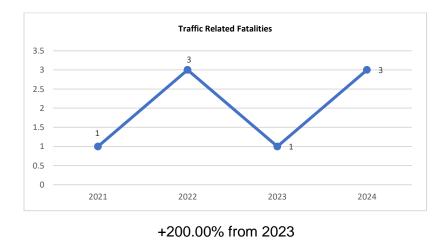


Traffic collisions were investigated both on roadways and private property. A breakdown of traffic collisions by location with three previous years as reference is as follows:



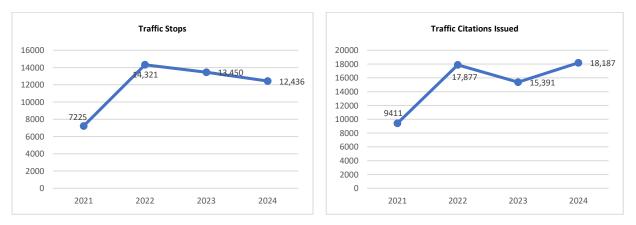




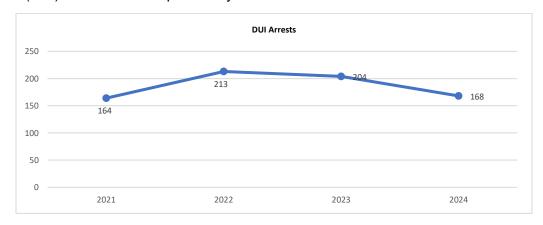


#### **Traffic Enforcement**

There were 12,436 (-7.5% from 2023) traffic stops conducted, and 18,187 (18.16% from 2023) traffic citations issued by patrol and traffic officers. Three previous years' numbers are included below for reference:

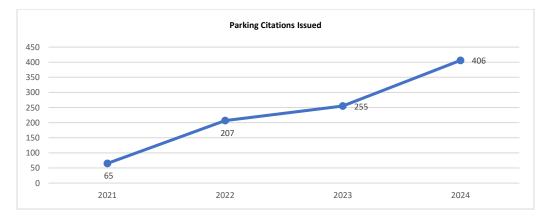


Patrol and Traffic Officers arrested 168 (-17.64% from 2023) motorists for driving under the influence (DUI) in 2024. Three previous years' numbers are included below for reference:



# Parking Enforcement

There were 406 (59.21% from 2023) parking citations issued in 2024. Three previous years' numbers are included below for reference:

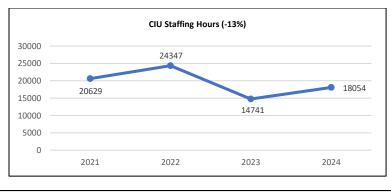


# **Support Services Division**

### **Staffing and Service Delivery**

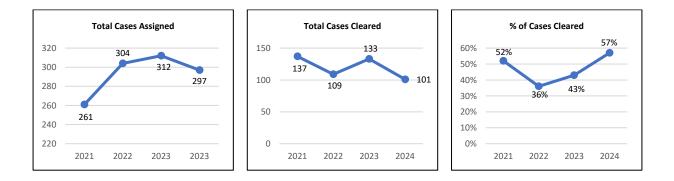
The Support Services Division is led by a police Captain, two Lieutenants, one Sergeant, two Corporals, and one Forensic Services Unit Supervisor (Civilian). During 2024 the Support Services Division was allocated twenty-two sworn officers and eight civilian support staff members.

The Criminal Investigative Unit was fully staffed for the majority of 2024. Throughout 2024 we continued to have two investigators assigned to the Berkeley County Narcotics Task Force and one investigator assigned to the Drug Enforcement Agency Task Force for the entire year.



# **Case Load and Clearances**

A total of 297 (-4.8%) cases were assigned to investigators in 2024. Investigators positively cleared 101 assigned cases. The clearance rate (57%) is determined based off the total cases closed during the calendar year (178 cases). The remainder of the cases are either administratively closed pending service of arrest warrants or continue to be actively investigated. Three previous years' numbers are included below for reference:



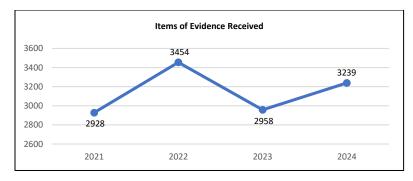
# Case Assigned and Clearance Type

	Assigned	Arrest	Ex. Cleared	Unfounded	Admin. Closed	Warrant Pending	Active	Total Cleared	% Cleared
Murder	5	2	1	0	0	0	2	3	100%
Attempted Murder	7	5	0	0	0	0	2	5	100%
Kidnapping	0	0	0	0	0	0	0	0	0%
CSC	20	4	2	6	2	1	5	6	75%
CSC w/ Minor	28	3	7	5	4	0	9	10	71%
Home Invasion	4	0	1	0	0	1	2	1	100%
Commercial Robbery	3	3	0	0	0	0	0	3	100%
Robbery of a Person	7	0	2	1	2	0	2	2	50%
Assault and Battery	12	2	3	1	3	1	2	5	63%
Harassment	8	2	4	0	1	0	1	6	86%
Stalking	0	0	0	0	0	0	0	0	0%
Indecent Exposure	0	0	0	0	0	0	0	0	0%
Arson	2	0	0	1	1	0	0	0	0%
Commercial Burglary	10	1	0	0	5	2	2	1	17%
Residential Burglary	6	1	2	0	1	0	2	3	75%
Motor Vehicle Theft	0	0	0	0	0	0	0	0	0%
B&E Motor Vehicle	1	0	0	0	0	0	1	0	0%
Grand Larceny	13	5	2	0	2	0	4	7	78%
All Other Larcenies	10	1	2	1	2	0	4	3	60%
Forgery	26	2	4	3 5	8	3 0	8 9	4 5	33% 21%
Fraud Identity Theft	38 7	0	4	2	19 3	2	9	0	21% 0%
Receive/Poss. Stolen Property	0	0	0	0	0	0	0	0	0%
Breach of Trust	7	0	3	1	1	1	1	3	75%
Obtain Money Under False Pretenses	12	2	1	1	6	0	2	3	33%
Runaway	16	0	0	0	0	0	2	0	0%
Missing Person	9	0	0	1	0	0	1	0	0%
Neglect of a Child	3 2	0	0	2	1	0	0	0	0%
Cruelty to Children	2	0	1	1	0	0	0	1	100%
Contributing to the Delinquency of a Minor	1	0	0	0	0	0	1	0	0%
Sexual Exploitation of a Minor	66	16	5	5	4	1	35	21	84%

Neglect of a Vulnerable Adult	0	0	0	0	0	0	0	0	0%
Abuse of a Vulnerable Adult	1	0	0	0	1	0	0	0	0%
Exploitation of a Vulnerable Adult	0	0	0	0	0	0	0	0	0%
All Other Crimes	29	7	2	2	10	1	7	9	47%
Death Investigations	29	0	0	26	1	0	2	0	0%
Narcotics Investigations	0	0	0	0	0	0	0	0	0%
Prostitution	1	0	0	1	0	0	0	0	0%
Gambling	0	0	0	0	0	0	0	0	0%
Organized Crime Violation	0	0	0	0	0	0	0	0	0%

### Evidence

The Crime Scene Investigators (CSIs) / Evidence Technicians processed 3239 (9.5%) items of evidence in 2024.



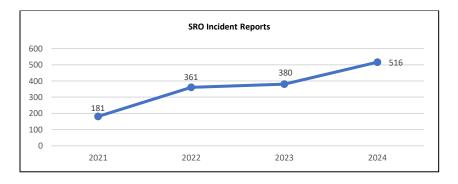
#### **School Resource Officers**

The department has exponentially increased the number of School Resource Officers (SROs) assigned to schools within our jurisdiction thanks in part to Federal grants. We currently have SROs assigned to ten of the twelve schools located within our jurisdiction as follows:

- Three SROs assigned to Stratford High School
- One SRO assigned to Westview Middle School
- One SRO assigned to Marrington Middle School
- One (grant funded) SRO assigned to Westview Elementary School
- One (grant funded) SRO assigned to Goose Creek Elementary School
- One (grant funded) SRO assigned to Howe Hall Aims School of the Arts
- One (grant funded) SRO assigned to Boulder Bluff Elementary School

- One (grant funded) SRO assigned to Carolyn Lewis Elementary School
- One SRO assigned to Mever's School of Excellence (Magnet School)
- One SRO assigned to Northwood Assembly (Private School)

The supervising Lieutenant floats between all twelve schools within the city limits. SROs wrote 516 incident reports in 2024, which is a 36% increase from 2023. This increase was the result of a proactive approach to law enforcement within the schools. Three previous years' numbers are included below for reference:



# Law Enforcement Explorers

The Law Enforcement Explorer Program is a partnership between the Boy Scouts of America and the Goose Creek Police Department. Explorers are young men and women between the ages of fourteen and twenty. Explorers learn the various aspects of law enforcement and compete in local and state competitions, as well as serve in and assist with the many special events and programs in which the Police Department participates. Currently, there are seven Law Enforcement Explorers.

Explorers participated in the biennial S.C.A.L.E. competition in January (winter) and July (summer) of 2024. During the Winter SCALE competition, the team achieved second place overall.

# Youth Court

Youth Court provides a service that is two-fold. The purpose of Youth Court is to give juvenile offenders the opportunity to be tried by a group of peers instead of a typical jury trial. The program also educates the teenagers conducting the trial – teaching them about the judicial process and the rule of law through a hands-on approach. These courts continue as one of the fastest growing crime intervention and prevention programs in the nation.

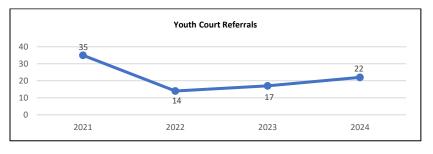
The Goose Creek High School Youth Court offers a judicial procedure in which peers' sentence nonviolent juvenile offenders. By involving the community and family members

of offenders and victims, Youth Court influences the lives of juveniles in a unique and positive way. The program is sanctioned by the 9<sup>th</sup> Circuit Solicitor's Office.

Youth Court is comprised of students from Goose Creek high school. Students can elect to become a part of the Youth Court Program by signing up for this credited course.

The students are given Youth Court training classes through several means other than the assigned instructor. City judges, police officers, and attorneys are called in as guest instructors. During court, each student is given the opportunity to be the bailiff, defense, or prosecuting attorney, or one of the three judges who preside over each individual case.

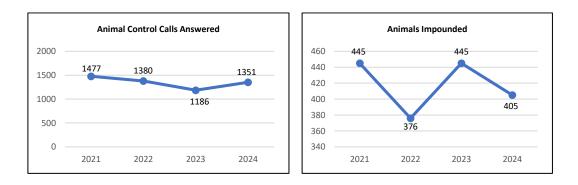
The program is very successful for both the teenage participants and the juvenile offenders. Officers referred twenty-two (a 29% increase from 2023) cases to Youth Court in 2024.



#### **Animal Control Services**

The department provides two animal control officers. These are non-sworn employees who wear a designated animal control uniform. They respond and deliver essential services using marked animal control vehicles (pickup trucks).

Animal control officers answered 1351 (a 14% increase from 2023) calls for service and impounded 405 (a 9% decrease from 2023) animals in 2024. The numbers for 2024 were adversely affected by numerous periods where the Berkeley County Animal Shelter was full and refused to intake animals unless they were injured. Three previous years' numbers are included below for reference:



Accreditation

The department completed our year 3 assessment by the Commission on Accreditation for Law Enforcement Agencies (CALEA). The review of our files was conducted virtually via PowerDMS in November of 2024. The review found that the department was 100% in compliance with all standards assessed.

# **Administrative Services Division**

# **Staffing and Service Delivery**

The Administrative Services Division consists of nine (9) components: Internal Affairs, Training, Communications, Records, Police Assisted Social Worker, Crime Prevention, Grants, Community Oriented Policing Service Officer (COPS), DUI Prosecutor, Police Assisted Social Worker, and Custodian.

Administrative Services is led by one (1) Captain, two (2) Lieutenant, one (1) Sergeant, two (2) Corporals and one (1) Communication Manager. The division is allocated seven (7) Sworn Officers and twenty-seven (27) civilian support staff members.

#### Grants

During the 2024 calendar year, the department applied for various grants and was awarded the following grants from the state and federal government:

# State Funded – South Carolina Department of Public Safety Grants

- Impaired Driving Countermeasures Officer (9<sup>th</sup> year of funding)
  - Amount: \$270,294.00
  - Purpose: Funds two officers that will focus solely on traffic enforcement, reduce traffic collisions, injuries, and fatalities in the city of Goose Creek.
  - Year 9 approval, which will fund two officers for one year.
- Traffic Enforcement Officer (8<sup>th</sup> year of funding)
  - Amount: \$199,166.00
  - Purpose: Funds two officers that will focus solely on impaired driving enforcement, which will ultimately reduce the number of impaired driving fatalities, collisions, and severe injuries.
  - Year 8 approval, which will fund two officers for one year.
- Child and Adult Passenger Safety Education (1<sup>st</sup> year of funding)
  - Amount: \$66,802.00
  - Purpose: Supports officer certifications as Child Passenger Safety Technicians (CPST) and Instructors (CPSTI). Funds public education on passenger safety and the purchase of child safety seats.

- Special DUI Prosecutor Grant (6<sup>th</sup> year of funding)
  - Amount: \$122,910.00
  - Purpose: Funds one DUI Prosecutor for one year.
- School Resource Officer Program (4<sup>th</sup> year of funding)
  - Amount: \$544,886.00
  - Purpose: Funds five school resource officers for one year.
- Body-Worn Cameras (BWC) Fund Cash Award
  - Amount: \$68,126.83
  - Purpose: Covers maintenance, storage, tax, and shipping costs for BWCs.
- In-Car Video Cameras Fund Cash Award
  - Amount: \$74,877.33
  - Purpose: Covers maintenance and storage costs for ICVCs.
- State Fund 2023 Body Armor Assistance Grant
  - Amount: \$12,132.00
  - Purpose: Funds 50% of the costs of Body Armor that the federal grant (Patrick Leahy Bulletproof Vest Partnership) does not cover.

# South Carolina Opioid Recovery Fund

- Amount: \$125,000.00
- Purpose: Funds the salary of a licensed Social Worker with drug addiction experience. The social worker will work meticulously with the personnel of this agency to help the victims and family members of the opioid pandemic.

# Federal Funded – Department of Justice Grant Program

- 1. Patrick Leahy Bulletproof Vest Partnership
  - Amount: \$15,635.24
  - Purpose: Reimburses 50% of the costs of Body Armor.

#### **Training Department**

A quality training program is a department priority. The department conducted 5,348 inservice/roll-call training hours, 8,218 formal training hours, and a grand total of 13,566 department-wide training hours.

Three previous years' numbers are included below for reference:



### **Crime Prevention**

The Administrative Services Division is responsible for the Police Department's communityoriented policing activities. Crime prevention and education programs allow citizens to become a vital partner in the City's safety efforts.

To foster increased participation and equitable representation Citywide, the police department has a full-time crime prevention specialist position in order to better meet the needs of the city. This function conducted four (4) quarterly crime prevention meeting, two (2) child safety seat checks, and made ninety-three (93) business contacts, two (2) citizens academies, and coordinated five (5) Women Self Defense Seminars in the 2024 calendar year. Below is a summary of all activities:

	January	February	March	April	May	June	July	August	September	October	November	December	Year
Neighborhood CP Meetings	0	0	0	0	1	1	1	0	0	1	0	1	5
Business Contacts	6	2	4	26	4	13	11	7	4	4	4	8	93
Seminars /Tours	1	1	0	0	1	0	0	1	0	1	0	0	5
Telephone/Emails Contacts Inquiries	4	15	16	5	10	16	23	10	6	14	15	12	146
Email Advisements/Social Media	11	38	6	16	19	28	10	27	41	12	13	18	239
Car Seat Checks/Installs	1	1	0	0	0	0	0	0	0	0	0	0	2
Quarterly Meetings Held	0	0	1	0	0	1	0	0	1	0	0	1	4
School Events/Visits	0	2	0	0	0	0	0	0	0	0	0	0	2
Womens Self Defense	0	0	1	1	0	1	0	0	1	0	0	1	5
Community Events COPS, Birthday Parades	0	0	0	0	0	11	0	0	0	0	0	0	11
Community Events w/ COPS Officer	0	2	0	0	0	5	0	0	2	0	0	1	10
TOTAL	23	61	28	48	35	76	45	45	55	32	32	42	522

#### **Community Oriented Police Services**

The City of Goose Creek Police Department's community-oriented police services (COPS) is staffed by two police officer (one corporal and one patrol officer). Our COPS unit is committed to building trust and mutual respect between police and community.

During the 2024 calendar year, the COPS unit made 12 business contacts, 161 contacts via email and telephone, 16 email advisements/social media, 4 COPS related meetings, 13 School events/visits, and 40 community events.

#### Communications

The City of Goose Creek Police Department's communications center is a 24-hour operation staffed by three (3) communications supervisors, eleven (11) full-time communications specialists under general supervision of the communications manager.

The communications center is responsible for dispatching and monitoring all radio equipment for the city to include police, fire, EMS, mutual aid, public works, and sanitation.

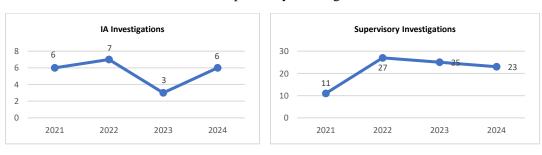
Communications specialists are responsible for gathering information, evaluating situations, processing all information into the Computer Aided Dispatch (CAD) system, assisting callers, and dispatching the proper parties to related calls.

The communications center received a total of 53,757 calls in the 2024 calendar year. Which 12,679 were 911 calls, 41,078 were administrative, and 5,766 were walk-ins. Three previous years' 911 call numbers are included below for reference:



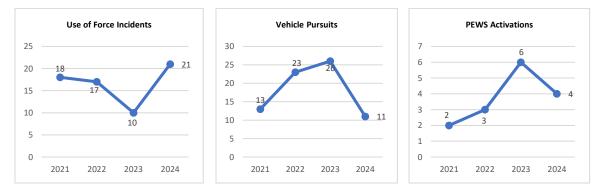
#### **Internal Affairs**

Complaints made against the agency or personnel are classified as either Supervisory Investigations (SIs), which are complaints of a minor nature, or Internal Affairs (IAs), which are complaints of a more egregious nature. A total of six (6) IA investigations and twenty-three (23) separate SI investigations were conducted subsequent to internal and external complaints.



Internal Affairs and Supervisory Investigations Conducted:

A total of twenty-one (21) incidents involving use-of-force occurred in 2024. This is a 110% increase from 2023. A total of eleven (11) vehicle pursuits were reviewed and statistically tracked, which is 57.69% decrease from 2023. Four (4) different employees were the subject of Personnel Early Warning System (PEWS) activations generated. This is a 33.33% decrease from 2023.



#### **Applicant Processing and Testing**

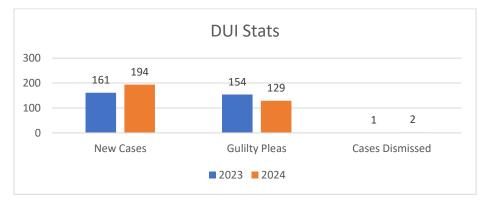
A total of 121 sworn and 100 civilian applicants were processed for potential employment in 2024. Processing includes, at a minimum, logging biographical data and checking criminal and driving records.

#### Polygraph Examinations

A total of 106 polygraph examinations were conducted. The total number of polygraphs includes both inter and intra-agency examinations for criminal and pre-employment polygraphs.

#### **DUI Prosecutor**

The Special DUI Prosecutor is a state grant funded position. The goal is to increase the conviction rate of DUI offenders.



### Police Assisted Social Worker

Police Assisted Social Worker is a state grant funded position. The program will assist individuals with opioid addiction, their families, and their friends with resources and guidance. We want to bring awareness, guidance, and prevention resources to those in need.

During the 2024 calendar year:

- 8 Narcan Training Classes and 51 individuals attended.
- 44 Opioid Overdoses 41 non-fatal and 2 fatal.
- 189 Narcan Kits given out.